Complaints Publication Report

Firm Name Moorcroft Debt Recovery LTD

Period Covered 1st February 2026 to 31st July 2026

Product / service grouping	Complaints Per 1000 Accounts	Number of Complaints Opened	Number of complaints closed	Percentage closed within 3 days	Percentage closed after 3 days but within 8 weeks	Percentage upheld
Credit Related	0.69	544	482	17.2%	82.8%	31.7%